



Booking terms

This are the booking terms between Mountain Guide Travel and our Guests. We refer to you as Guest rather than Clients as it better fits the way we look on the relation between us as mountain guides and you as our costumer. More like guests at a hotel, rather than clients at a law firm. Mountain Guide Travel will also be referred to as “We” and the Guest as “You” or “Your” in these booking terms.

Age

On all our trips and courses the minimum age is 18 years. Exception can be made if participating together with a parent or another adult whit acceptance from parents.

Cancellation by Mountain Guide Travel

Mountain Guide Travel has the right to cancel a trip or course if the number of Guest is lower than the minimum specified on our web site.

We also have the right to cancel the trip or course if the mountain guide gets ill and we can't find another guide. Guests on a cancelled trip will primary be rebooked to another date. If rebooking cannot be done all payment will be returned to you.

Booking and payment

After you placed your booking you will receive a booking confirmation by e-mail. The booking is then valid and binding.

You need to place full payment or a 600€ deposit within 14 days from your booking to the account given in the booking confirmation. Your balance payment is due 60 days before your course start date. If booking is placed within 60 days of the course start you need to place your full payment within 7 days of your booking. Booking closer than 14 days can only be placed after written agreement with us.

Cancellation by You

Cancellation must be made by email to info@mountainguide.se and be confirmed by us.

The following charges will apply:

- a. 60 days or more before your course start date - loss of deposit mentioned under Booking and Payment above;
- b. between 60 and 30 days before your course start date - loss of 50% of full course fee;
- c. less than 30 days before course start date - loss of full course fee.

Insurance

All our guests must have insurance cover for mountain rescue and medical costs. This cover is not provided by normal travel or home insurance.

Swedish residents may obtain full mountaineering insurance cover from Swedish Climbing Association (www.klatterforbundet.com)

UK residents may obtain full mountaineering insurance cover from Snowcard (www.snowcard.co.uk) or BMC (www.thebmc.co.uk)

Other nationalities by joining Austrian Alpine Club (www.aacuk.uk.com)